

## Intercultural Competence Workshop

Interacting with people from different cultural backgrounds has become an important part of our daily lives. To benefit from cultural diversity, this course is designed to develop your intercultural competence in two areas:

- Understanding culture and its impact on behaviour in an international working environment.
- Developing communication strategies and skills to work successfully in international teams.

### Content

Several critical incidents in the life of an international project team are covered in this course:

- **Getting to know the team** – building rapport and understanding
- **Direction** – working to common goals
- **Organisation** – structuring team work
- **Roles** – expectations of individual team members
- **Feedback** – motivating and inspiring team members
- **Representing** – managing the interface between the team and the outside
- **Conflict** – handling conflict between team members
- **Cooperation** – working together.

### Assessment

**Individual portfolio** Students collect 5 different items which relate to their own intercultural awareness process and then write a report of 3–5 pages answering why they have chosen their items, what their significance is to them and why they have increased their own cultural awareness process.

**Group portfolio** In groups of 3–4, students choose one theme and work on it together, they prepare an oral presentation and hand in a written group report.

### Workshop sessions:

The dates and times for the upcoming sessions can be found on Stud.IP.

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